Dear FSL,
Please see representation below.
Regards
Daliah Barrett
Licensing Team Leader
From: Mark Sent: 14 November 2024 23:33 To: Licensing < Licensing. Licensing@haringey.gov.uk > Subject: (WK/614657) Application for extended hours 83 Mayes Road
Good evening,
I have read through the application and i object to this extension on the following grounds.
Noise pollution in residential area causing disturbance late at night.
Vehicle access and egress causing noise pollution.
High risk to my elderly parents and neighbour due to anti-social behaviour caused by alcohol consumption.
Litter associated with antisocial behaviour will have detrimental impact to property value and give rise potential increased costs to Haringey Street Cleansing team.
Risk of crime due to anti social behaviour.
I hope the council will serious consider these impacts and decline this application.
Regards
Mark / Cathy
Sent from Outlook for Android

Dear FSL,

Please see residential representation below.

Regards

Daliah Barrett

From: robert >

Sent: 20 November 2024 11:12

To: Licensing < Licensing.Licensing@haringey.gov.uk >

Subject: WK/000614657 Re - Application for a premises license - 83 Mayes Road, Wood

Green, London N22 6UP.

Re the above application, my objections are as follows:

What is being proposed amounts to a serious public nuisance. The premises is surrounded on three sides by local residents, many are elderly and frail, children have to go to the school, people get up early for work. I have lived on this road for 26 years and know it well. The last thing we need is an entertainments centre on our doorstep, with music being played up to midnight and beyond, 7 days a week. It will surely undermine the mental health of the community because of the noise and the fact that we would be unable to relax in the comfort of our own homes. As it is, the noise levels from the traffic can get unbearable (especially as so many vehicles play loud music) and only starts to guieten down from about 9 or 10 at night. So it would be quite intolerable for them to now encroach on those precious late hours with yet more noise, music, and traffic coming into the area. Please note that at least 6 roads lead into the area between 83 Mayes Road and the mini-roundabout at Stations Road, and also bear in mind that TFL are proposing 2 bus routes into this space as well. We need far, far less activity, not more. I also think that there is no way they can guarantee public safety. Security guards can only see people off their premises and have little motivation to engage with customers beyond that. Which means that any problems - arguements, street fights get handed over to us, the general public, and this is neither right nor fair. Why should we be forced to engage in this way? Clearly the proposals can only add to the problems of crime and disorder. Alcohol does that and this is beyond dispute. It would be inevitable. But please note how the application extends the hours in which alcohol can be sold. So I do hope that this application is refused. It really is guite absurd of them to think that this type of business could operate in this type of area without negative consequences to the general well-being of the local residents. I very much doubt that that has even occurred to them.

Yours Sincerely,

Robert

Dear FSL,

Please see attached representation.

Regards

Daliah Barrett

Licensing Team Leader

From: Craig Bellringer < Craig.Bellringer@haringey.gov.uk >

Sent: 25 November 2024 14:53

To: Licensing < <u>Licensing.Licensing@haringey.gov.uk</u>> **Cc:** Jennifer Barrett < Jennifer.Barrett@Haringey.gov.uk>

Subject: FW: Application for a premises licence 83 Mayes Road, London, N22 6UP

Hello,

I would like to make a representation in regard to the application of a new premises licence for Smoky Lounge, 83 Mayes Road, N22 6UP.

I have attached my recommendation and if it's agreed by the applicant in full, I will remove my representation

Regards

Craig Bellringer

Noise and Nuisance Officer

Neighbourhoods & Environments



1st Floor, New River House, 225 High Road, London, N22 7TR

T.

M 07971367858

Craig.Bellringer@haringey.gov.uk

www.haringey.gov.uk

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Please consider the environment before printing this email.



From: >

Sent: 25 November 2024 13:34

To: Licensing < <u>Licensing.Licensing@haringey.gov.uk</u>>

Subject: Application for a New Premises Licence- 83 Mayes Road, Wood Green, London

N22 6UP (WK/614657)

Dear Sirs/ madam,

We lived two doors away from this venue on the opposite side of the road and we object to any extension of hours and extension of live entertainment as we are a residential area and are elders are of retirement age; they do not need this harassment. This will create more stress and more anxiety. These owners would have known of the problems in the past with noise nuisance from the shisha area, antisocial behaviour from clients, loud music, loud cars, littering, blocking of driveways etc.

Since they took over in February of this year 2024 from District 22, they changed the name to smoky Lounge which by the way are the same people as we still see the same vehicles still going to this venue. All that has happened is that they have changed the faces to give us the allusion that this is new management..!!!

It's an insult to our intelligence to try and pass this of as a different group. As soon as they change the names and faces, they do the same nonsense, loud music playing from the shisha area, it's supposed to be back ground music yet we can hear and feel it from our properties. They are playing the music as if it's a night club and we do not want this on our road, this is a residential area, it's not the high road.

In fact, as it stands now, they can play background music and must closed this area by 10:30pm, we would want this reduced to 9:30pm as they have not learnt anything and seem to lack the experience of running a venue of this nature in a residential area..!!!

The same people from District 22 did the same thing, and the people before that and the people before that. All of them saying that they did not know that the music from the shisha area was causing such distress even though you could hear the music from the end of our road at times, then when they wanted to change or upgrade their licence because of the noises and disturbances they were causing and they knew that a lot of complaints went into the council they would just simply change their names and faces like it was some kind of racket hoping that we would not notice, which is ridiculous, they have no shame.

They had the audacity to come around to our house with a survey wanting signatures to support their application for a new licence. I told them we will not be supporting this for obvious reasons as they would be well aware of.! They did the same pattern of behaviour as their predecessors; they knew they wanted to change their license so for the last month or so they went quiet and they haven't been playing any music in this area since to my knowledge ..!!!

When this period is over, they will go back to playing loud music from the shisha area like clockwork as their predecessors also did, raising our blood pressure and stress levels and more sleepless nights.

How many times do these people have to show Haringey Council that they do not care..!!!

This has been ongoing for over six years and they still have not sorted out this shisha area satisfactually, this is now clearly harassment, and we want this to stop. There was no consultation to build this shisha area or planning permission, this area should be dismantled immediately.

This building is not fit for purpose, we have a right to a private life and not to be disturbed by their business activities therefore we do not consent to be disturbed at all hours of the night, this is a residential area and this should be respected as anything else would be totally unacceptable.

Please see list of our complaints with reference numbers supplied by Haringey Council enforcement team, please see below..!

Mid-September

My neighbour and myself went over to the Smoky Lounge to complain directly to the manager about loud music noise coming from the shisha area, he wanted us to move away from the front entrance. At one point he said he could turn the music up if he wants to, in other words stop complaining. Eventually he turned it down a little bit but it was still loud enough for us to hear it from the shisha area..!

Saturday September 7th 9pm onwards.

Music noise from the shisha area.

Ref: 414818

Ref: 414823

Thursday August 31st 7:30pm

Did not report it to the council but I kept a note of it. Music noise from the shisha area.

Thursday August 29th 7:30pm

Did not report it to the council but I kept a note of it. Music noise from the shisha area.

Sunday August 25th 9:30pm

music noise from the shisha area.
Ref :410287
Ref: 410287
Saturday July 21st
drumming noise can be heard from the shisha area
Ref: 398720
Saturday July 6th 10:50 pm
music can be heard being played over their time in the shisha area!!!
ENQ 393421
ENQ 393425
Saturday June 29th 9:34pm
ENQ 391132 9:05pm
Ref:391144 9:34pm
Ref:391218 second call

June 22nd 2024 Saturday

Haringey Council gave Smoky Lounge a temporary events notice for the weekend.!!! We were not told by Haringey Council that they were going to be given this licence over the weekend, these licenses should not be given as it is well documented over six years to Haringey Council that the shisha area has noise issues and that the owners whoever takes over do not care about the stress and anxiety it causes to the neighbours as is shown in the complaints, no matter who takes it over or how many times they changed the name of the building or change their faces it's still the same people continuing with the same unacceptable behaviour ..!!!

First call, 8:30pm

ENQ 388857

ENQ 388863

Second round of calls

ENQ 388901 11pm

ENQ 388908 11:02pm

music from the shisha area

June 21st 2024 Friday

Ref:388365

music from the shisha area

May 19th 2024 Sunday

WK/534745

Loud music from the shisha area 50th Birthday party Smoky Lounge management Sent their customers to are houses in the middle of the night to get the key for the car park which we did not have and my neighbour had to call the police as they were banging down their door, my neighbours are of elderly age and this was very distressing to have a large group of young people knocking down their door and gathering outside their house, they were getting louder and louder and I had to go outside and tell them to calm down, this was totally unacceptable..!!! Smokey Lounge staff were nowhere to be seen..!!! They turned off their lights and went home, they had gotten their money for the night but it was another sleepless night for my neighbours and everyone else, not good ..!!!

May 4th 2024 Saturday

Ref: 372799

music from the shisha area

April 17th 2024 11:10pm Wednesday

music from the shisha area

March 23rd 2024 11:18pm Saturday

ENQ359563

music from the shisha area

March 11th 2024

WK/594551 music from the shisha area March 8th 2024 10pm to 10:30pm WK/594551 music from the shisha area March 2nd 2024 Saturday 10pm Ref:352145 music from the shisha area February 17th 2024 Saturday 8:21pm

ENQ 347424

loud music in the shisha area

Loud Music in the shisha area
February 12th 2024 Monday
WK/542616
Customers loitering, this is day one-off these so call new management in charge, good start!!
They have lost the trust of the neighbours on Coburg Road and community at large even though we hope that they would be different but unfortunately, they have shown the same pattern of behaviour as their predecessors making this whole process a mockery, so we say no to more sleepless nights, no to the anxiety and stress it will cause, they have continually failed in their duty of care and they must respect the wishes of the neighbours, we have a right to a private life and a right to not be disturbed by their business activities, to which they have misery failed. This is obviously not the high road but a residential area.
We have families and other people with special needs and who are on heavy medication at the Corner of our road and our Council has a duty of care to the families and people of our communities, therefore, we do not consent to this application.
Any meetings on this application, we would kindly ask that we are given sufficient notice so that we can attend to represent.
Thank you for your attention to this matter.
Kind regards,
Sent from Outlook for Android